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From: Yancey, Don <test@support.ikon.com>
Sent: Tuesday, January 25, 2011 11:07 AM
To: Hanchett, James (DPH)
Subject: Re: FW: Web Service Request for Manual Entry - WSR17801186 [REF:561412528565]

---- Original Message ----

ID # U PROVIDED IS INVALID; PLS PROVIDE A VALID ID # SO THAT WE MAY PROCESS YOUR SVCE REQUEST

From: Web Service Request[SMTP:WEBSERVICEREQUESTS@IKON.COM]
Sent: Tuesday, January 25, 2011 9:33:00 AM
To: Service
Subject: Web Service Request for Manual Entry - WSR17801186 Auto forwarded by a Rule

Customer Comments: Machine is not taking the paper and outcoming paper is jamming

EQUIPMENT LOCATION

Location: Amherst Drug Lab

Address1: Room N251 Morrill I

Address2: 637 North Pleasant St

City: Amherst

State: MA

Zip Code: 01003

Phone: 4135452 608

PAYMENT INFORMATION

Method of Payment: PO

Purchase Order Number: 51000875